

REFUNDS AND CANCELLATION POLICY

Thank you for the trust you have placed in us by purchasing our services. We want to make sure that our users have a rewarding experience while they are discovering information, assessing, and purchasing our services, whether it may be for online or offline services.

As with any online purchase experience, the below are the terms and conditions that govern the Refund Policy.

When you book any training or purchase any services on the CEOMITRA website you agree to our Privacy Policy and the Terms and Conditions as applicable.

CANCELLATION AND REFUNDS: TRAININGS

CEOMITRA, reserves the right to postpone/cancel an event because of trainer illness or force-majeure events (like floods, earthquakes, political instability, pandemic situation like COVID19, etc.)

- If you wish to cancel a booking – a full refund, i.e. 100% refund will be valid only if the cancellation request is made within 24hrs of registration. The refund request will not be accepted if process is already initiated from our end after 24hrs.
- If you wish to cancel 7 days before the date of booking agreed upon by both parties, yourself and CEOMITRA – we will only refund 50% of the service amount.
- Cancellation request made up to 48 hours of confirmed booking date, is subject to no refund.
- No refund will be provided on discounted trainings.
- In case of refund, taxes amount will not be refunded for all above cases.

Note: All refunds will be processed within 14 working days of receipt of the refund request.

CANCELLATION AND REFUNDS: CAREER-MITRA

- No refund will be provided on purchase.